

# STATE OF WISCONSIN Division of Hearings and Appeals

In the Matter of	
Brown County Human Services, Petitioner	
vs. Respondent	DECISION Case #: FOF - 206809
Pursuant to petition filed November 9, 2022, under Wisreview a decision by the Brown County Human Services benefits (FS) for a period of one year, a hearing was held Bay, Wisconsin.	to disqualify from receiving FoodShare
The issue for determination is whether the respondent com-	nmitted an Intentional Program Violation (IPV).
There appeared at that time the following persons:	
PARTIES IN INTEREST: Petitioner:	
Brown County Human Services Economic Support-2nd Floor 111 N. Jefferson St. Green Bay, WI 54301	
Respondent:	

ADMINISTRATIVE LAW JUDGE: Beth Whitaker

Division of Hearings and Appeals

# **FINDINGS OF FACT**

- 1. The respondent (CARES # is a resident of NA who received FS benefits in Brown County from January 2018 through April, 2022.
- 2. On January 7, 2019 and August 3, 2018 the agency provided to petitioner an Enrollment and Benefits booklet informing him of FS program rules.

- 3. On December 2, 2021, respondent applied for FS and Medical Assistance in Wisconsin.
- 4. From November 2021 to April 2022 four items mailed by the agency to respondent at his reported Wisconsin address were returned to the agency as undeliverable.
- 5. Between January and May 2022, respondent's FS EBT card was regularly used in Illinois, over 350 miles from his reported address, on a regular almost daily basis.
- 6. The last date on which respondent's FS EBT card was used in Wisconsin was October 28, 2021.
- 7. On June 10, 2022, a resident at the Wisconsin address reported by tenant told the investigator that she resided there since October 2021 and had never seen respondent there.
- 8. On January 21, 2021, the petitioner prepared an Administrative Disqualification Hearing Notice alleging that respondent falsely claimed to be a Wisconsin resident to obtain benefits.
- 9. The respondent failed to appear for the scheduled January 4, 2023 Intentional Program Violation (IPV) hearing and did not provide any good cause for said failure to appear.

#### **DISCUSSION**

An intentional program violation of the FoodShare program occurs when a recipient intentionally does the following:

- 1. makes a false or misleading statement, or misrepresents, conceals or withholds facts;
- 2. commits any act that constitutes a violation of the Food Stamp Act, the Food Stamp Program Regulations, or any Wisconsin statute for the purpose of using, presenting, transferring, acquiring, receiving, possessing or trafficking of FoodShare benefits or QUEST cards.

FoodShare Wisconsin Handbook, § 3.14.1; see also 7 C.F.R. § 273.16(c) and Wis. Stat. §§ 946.92(2).

An intentional program violation can be proven by a court order, a diversion agreement entered into with the local district attorney, a waiver of a right to a hearing, or an administrative disqualification hearing, *FoodShare Wisconsin Handbook*, § 3.14.1. The petitioner can disqualify only the individual found to have committed the intentional violation; it cannot disqualify the entire household. Those disqualified on grounds involving the improper transfer of FS benefits are ineligible to participate in the FoodShare program for one year for the first violation, two years for the second violation, and permanently for the third violation. Although other family members cannot be disqualified, their monthly allotments will be reduced unless they agree to make restitution within 30 days of the date that the FS program mails a written demand letter. 7 C.F.R. § 273.16(b).

7 C.F.R. §273.16(e)(4) provides that the hearing shall proceed if the respondent cannot be located or fails to appear without good cause. The respondent did not appear or claim a good cause reason for not attending the hearing. Therefore, I must determine whether the respondent committed an IPV based solely on the evidence that the petitioner presented at hearing.

In order for the petitioner to establish that an FS recipient has committed an IPV, it has the burden to prove two separate elements by clear and convincing evidence. The recipient must have: 1) committed; and 2) intended to commit a program violation per 7 C.F.R. § 273.16(e)(6). In *Kuehn v. Kuehn*, 11 Wis.2d 15 (1959), the court held that:

Defined in terms of quantity of proof, reasonable certitude or reasonable certainty in ordinary civil cases may be attained by or be based on a mere or fair preponderance of the evidence. Such certainty need not necessarily exclude the probability that the contrary conclusion may be true. In fraud cases it has been stated the preponderance of the evidence should be clear and satisfactory to indicate or sustain a greater degree of certitude. Such degree of certitude has also been defined as being produced by clear, satisfactory, and convincing evidence. Such evidence, however, need not eliminate a reasonable doubt that the alternative or opposite conclusion may be true. ...

Kuehn, 11 Wis.2d at 26.

Wisconsin Jury Instruction – Civil 205 is also instructive. It provides:

Clear, satisfactory and convincing evidence is evidence which when weighed against that opposed to it clearly has more convincing power. It is evidence which satisfies and convinces you that "yes" should be the answer because of its greater weight and clear convincing power. "Reasonable certainty" means that you are persuaded based upon a rational consideration of the evidence. Absolute certainty is not required, but a guess is not enough to meet the burden of proof. This burden of proof is known as the "middle burden." The evidence required to meet this burden of proof must be more convincing than merely the greater weight of the credible evidence but may be less than beyond a reasonable doubt.

Further, the *McCormick* treatise states that "it has been persuasively suggested that [the clear and convincing evidence standard of proof] could be more simply and intelligibly translated to the jury if they were instructed that they must be persuaded that the truth of the contention is highly probable." 2 *McCormick on Evidence* § 340 (John W. Strong gen. ed., 4<sup>th</sup> ed. 1992.

Thus, in order to find that an IPV was committed, the trier of fact must derive from the evidence a firm conviction as to the existence of each of the two elements even though there may be a reasonable doubt as to their existence.

In order to prove the second element, i.e., intention, there must be clear and convincing evidence that the FS recipient intended to commit the IPV. The question of intent is generally one to be determined by the trier of fact. State v. Lossman, 118 Wis.2d 526 (1984). There is a general rule that a person is presumed to know and intend the probable and natural consequences of his or her own voluntary words or acts. See, John F. Jelke Co. v. Beck, 208 Wis. 650 (1932); 31A C.J.S. Evidence §131. Intention is a subjective state of mind to be determined upon all the facts. Lecus v. American Mut. Ins. Co. of Boston, 81 Wis.2d 183 (1977). Thus, there must be clear and convincing evidence that the FS recipient knew that the act or omission was a violation of the FS Program but committed the violation anyway.

Respondent affirmatively told the agency that he lived in Green Bay but purchased food from elsewhere to obtain more variety. This is not plausible because of the distance between the stores and his reported residence and the frequency of use of the EBT card. When interviewed by the investigator respondent did not offer any information beyond that general assertion and acknowledged that he would have to pay the benefits back. He did not appear at hearing to provide any convincing explanation for his implausible explanation. The evidence here shows that respondent did not live in Wisconsin when he reported that he did. There is no explanation other than that this was intentional behavior, in which false information was provided repeatedly in order to obtain benefits that respondent was not entitled to.

Based upon the record before me, I find that the petitioner has established by clear and convincing evidence that the respondent intentionally violated FS program rules, and that this violation was the first such violation committed by the respondent. Therefore, the petitioner correctly seeks to disqualify the respondent from the FS program for one year.

#### **CONCLUSIONS OF LAW**

- 1. The respondent violated, and intended to violate, the FS program rule specifying that no person may provide false information to obtain benefits.
- 2. The violation specified in Conclusion of Law No. 1 is the first such violation committed by the respondent.

## NOW, THEREFORE, it is

## **ORDERED**

That the petitioner's determination is sustained, and that the petitioner may make a finding that the respondent committed a first IPV of the FoodShare program and disqualify the respondent from the program for one year, effective the first month following the date of receipt of this decision.

## REQUEST FOR A REHEARING ON GROUNDS OF GOOD CAUSE FOR FAILURE TO APPEAR

In instances where the good cause for failure to appear is based upon a showing of non-receipt of the hearing notice, the respondent has 30 days after the date of the written notice of the hearing decision to claim good cause for failure to appear. See 7 C.F.R. sec. 273.16(e)(4). Such a claim should be made in writing to the Division of Hearings and Appeals, P.O. Box 7875, Madison, WI 53707-7875.

#### APPEAL TO COURT

You may also appeal this decision to Circuit Court in the county where you live. Appeals must be filed with the Court **and** served either personally or by certified mail on the Secretary of the Department of Health Services, 1 West Wilson Street, Room 651, Madison, WI 53703, **and** on those identified in this decision as "PARTIES IN INTEREST" **no more than 30 days after the date of this decision** or 30 days after a denial of a timely rehearing request (if you request one).

The process for Circuit Court Appeals may be found at Wis. Stat. §§ 227.52 and 227.53. A copy of the statutes may be found online or at your local library or courthouse.

Given under my hand at the City of Madison, Wisconsin, this 19th day of January, 2023

\sBeth Whitaker

Administrative Law Judge

Division of Hearings and Appeals

c: Bay Lake Consortium - email
 Public Assistance Collection Unit - email
 Division of Health Care Access and Accountability - email
 Maggie Clark - email
 Michael Horst - email



## State of Wisconsin\DIVISION OF HEARINGS AND APPEALS

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The preceding decision was sent to the following parties on January 19, 2023.

Brown County Human Services
Public Assistance Collection Unit
Division of Health Care Access and Accountability